

AllStyle Coil Co., Inc.

7037 BRITTMORE HOUSTON, TX 77041 <http://www.allstyle.com>

(713) 466-6333 FAX (713) 466-6363

RETURNED GOODS FORM



RETURN AUTHORIZATION N0:

<u>Wholesaler's Name:</u> <u>Mailing Address:</u> <u>City, State, Zip:</u> <u>Telephone #:</u>	<u>Contractor's Company Name:</u> <u>Mailing Address:</u> <u>City, State, Zip:</u>
<u>Description Of Defect: (provide detail on location/part)</u> <input type="checkbox"/> Leak in Finned Area <input type="checkbox"/> Leak on Return Bend <input type="checkbox"/> Leak on Manifold <input type="checkbox"/> Leak on Distributor <input type="checkbox"/> Defective Component <input type="checkbox"/> Defective Drain Pan <input type="checkbox"/> Other (details)	<u>Address Where Work Was Performed:</u> <u>City, State, Zip:</u> <u>Date of Original Installation:</u> <u>Date Coil was Replaced:</u>
<u>Old Model Number:</u> <u>Old Serial Number:</u>	<u>New Replacement Model Number:</u> <u>New Replacement Serial Number:</u>

Attach completed RGA to defective item. Upon return, coil will be inspected and credit will be issued only on coils found defective. Freight will not be paid on coils outside the Limited One Year warranty period.

For Office Use Only:	Rtn. Auth No.
Date Received:	Test Results:
Date Tested:	Inspector:
Credit Issued:	Date:

AllStyle Coil Co, L.P.
P.O. Box 40696 **7037 Brittmore**
Houston, TX 77240 **Houston, TX 7704**
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713-466-6333 **FAX 713-466-6363**



RETURNED GOOD AUTHORIZATION (RGA) PROCEDURE:

1. To receive warranty credit, an RGA form must be filled out completely. A form that is not complete will be returned to the wholesaler. Much of the required information can be satisfied by attaching the label from the original coil to the RGA form, which is recommended for coils only unless they are being returned new and unused.
2. FAX the RGA form to the attention of Bren in the Warranty Department at 713-466-6363.
3. An RGA number will be fixed to the RGA along with instructions if the part is to be returned to Allstyle. The RGA will then be faxed back to the wholesaler. AllStyle's general policy is that a coil or drain pan that leaks is not to be returned. All coils under 1 year of age must be returned.
4. The wholesaler should promptly return the part to Allstyle, if required, along with the label from the coil. Please make sure the RGA is securely attached to the warranty item being returned. If the label is lost credit will not be issued. Please email, fax, or mail to our P.O. Box to attention Bren.
5. If the item is not required to be returned, attach the RGA to the defective product and hold it for 30 days from the date of the RGA submittal. After 30 days the item may be field scrapped.

IMPORTANT NOTES:

1. A coil returned to a wholesaler that has restricted air flow due to the coil not being properly cleaned is not a warranty failure.
2. Coils within one year of manufacture are allowed labor reimbursement **if the coil is returned** to AllStyle within 30 days. The coil must be returned collect by a carrier of AllStyle's choosing and tested to prove defective, otherwise please only return the label attached to the RGA form.
3. If expansion valve or drain pan fails, AllStyle will not warrant the coil, only the expansion valve or drain pan.
4. Any new item returned to Allstyle must have prior approval through the use of a completed and approved RGA.
5. Any new and unused item returned for credit is subject to a 20% restocking fee.
6. AllStyle will not give credit for an in-warranty coil that is not replaced with an AllStyle coil.
7. Make sure the RGA form is filled out completely.
8. All warranty products should be returned within 30 days of defect if required to be returned.
9. A return authorization number is required for all warranty parts and coils, or any items damaged or shipped in error with prior approval form AllStyle. No credit will be issued for items returned without an authorization number and we are not responsible for that item to be returned.
10. Replacment coil serial numbers are not required for AllStyle Air Handlers.
11. This document does not supercede any internal warranty procedures followed by wholesalers/distributors.

Any questions may be referred to Bren Brewer by phone, fax or email.

Phone: (713) 466-6333

Fax: (713) 466-6363

Email: brenbrewer@allstyle.com